

**RESOLUTION 23-22**

**A RESOLUTION TO AUTHORIZE THE SOLE SOURCE PURCHASE OF  
BADGER CELLULAR WATER METERS FOR THE UTILITY  
DEPARTMENT**

**WHEREAS**, the City of Spring exclusively installs Badger water meters for single family residential homes with approximately twenty thousand (20,000) Badger water meters currently installed in the City; and

**WHEREAS**, the corporate office of Badger Meter, Inc. advised the City of Spring Hill that it is the exclusive distributor of Badger Meters in Tennessee; and

**WHEREAS**, the purchase of other types of water meters for the city's water service system will create undue hardships in efficiency, reliability, and accuracy in our monthly water reading accounts; and

**WHEREAS**, the city staff was informed there are approximately 5,000 original obsolete meters in our distribution system that are over 16 years; and

**WHEREAS**, city staff recommends upgrading the obsolete units as they fail and all future units purchased for replacement and for resale to be the newest technology through a reoccurring monthly order; and

**WHEREAS**, city staff has experienced an average of 150 meter failures for the past six months with a total of 780 meter replacements anticipated prior to the close of the fiscal year 2023; and

**WHEREAS**, city staff recommends a budget amendment increasing the funding of water meter replacement costs at an additional \$218,122.50; and

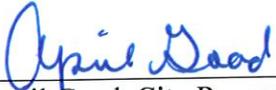
**WHEREAS**, the city staff recommends continuation of the sole source purchasing of water meters from Badger Meter Inc. for the fiscal year 2023 based upon proposed pricing presented by Badger; and

**NOW, THEREFORE, BE IT RESOLVED**, that the City of Spring Hill Board of Mayor and Aldermen authorizes the upgrade of the obsolete meters through a monthly reoccurring order with a not to exceed cost of \$218,122.50 for fiscal year 2023.

**Passed and adopted by the Board of Mayor and Aldermen of the City of Spring Hill, Tennessee, on the 6<sup>th</sup> day of February, 2023.**

  
Jim Hagan, Mayor

ATTEST:

  
\_\_\_\_\_  
April Goad, City Recorder

LEGAL FORM APPROVED:

  
\_\_\_\_\_  
Patrick Carter, City Attorney



**REQUEST:** *Approval of Resolution 23-22*  
**SUBMITTED BY:** Jessica Weaver, Utility Director  
**DATE:** February 6, 2023  
**RE:** To approve purchase of replacement Cellular Badger Meters for the FY 2022/2023

**ATTACHMENTS:**

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**PURPOSE:**

To approve Resolution 23-22 to approve purchase of Badger meters for the purpose of replacement of obsolete meters and upgrade to the most current technology.

**BACKGROUND:**

The City of Spring Hill utilizes Badger meters for water meters. The city currently has approximately 20,000 meters installed in the system. Water meters are read monthly and the data is imported into Tyler Technologies Utility module for billing purposes. The City of Spring Hill has utilized Bader water meters for approximately 19 years. With the reliability and the established method to complete monthly readings and billing, it is recommended that we continue the sole source purchase of these meters for FY 23 and futures. It was recently brought to staff's attention that approximately 5,000 of the meters that were installed close to 19 years ago are now obsolete. The Federal Communication Commission has not renewed licensing for Badger that provides the ability for them to produce the equipment any longer. This has led staff to research alternative options. Badger produces two meters that are approved by the FCC. One of which is the current radio read meter being installed that has approximately 10 additional years life expectancy and limited warranty and One meter that is the new cellular meter. The cellular meters are the newest technology that provides our billing software to be used to its full capabilities. It will provide customers and staff with real time data on water usage as well as the ability to detect leaks and excessive water usage electronically. This technology has been utilized by neighboring cities for years with great success. Converting to this technology will also provide for our staff to eliminate several days of meter reading each month saving much needed employee time and resources.



City Staff will be able to replace each one of the obsolete meters when they die. Currently staff has experienced approximately 150 meters each month for the past 6 months that have broken or died and had to be replaced. With these estimates, staff anticipates an additional 750 meters to expire prior to the new fiscal year. The total cost for each device is \$272.83 ( $\$272.83 \times 750$  estimated meters to expire = \$204,622.50) These new cellular meters can be installed quickly by staff with one additional component, a meter box lid. The current meter box lids are concrete and will not allow the signal to pass through. The replacement lid quotes obtained by staff currently have the lowest estimated cost of \$18.00 per lid ( $\$18.00 \times 750$  per meter lids = \$13,500.00)

**FINANCIAL IMPACT:**

This will be funded from enterprise fund balance as part of the FY 2023 budget amendment No. 1 at a not to exceed cost of \$218,122.50. The meter cost of \$204,622.50 will be coded to line 410-52110-393 (old Chart of Accounts) and 410-52110-5251 (new Chart of Accounts). The lids will be coded to line 410-52110-320 at a cost of \$13,500.00.

**STAFF RECOMMENDATION:**

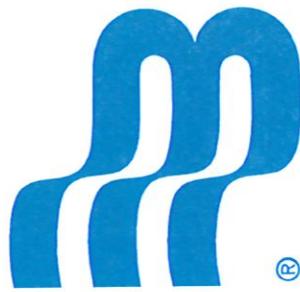
Staff recommends approval of Resolution 23-22 to approve purchase of badger cellular meters through a reoccurring purchase at a not to exceed cost of \$218,122.50

Cost Comparison			
Description	Orion Cellular NaaS AMI (New)	Orion Mobile AMR (Current Solution)	Difference
Endpoint Only	\$142.52	\$118.89	\$23.63
Endpoint + Encoder	\$219.33	\$189.42	\$29.92
Endpoint + Encoder + Meter	\$272.83	\$243.84	\$28.99
	Does not require additional hardware or assets to be owned and managed by the utility.	Requires additional equipment to complete reading. Utility must own and operated handheld devices, and laptop devices, own and operate vehicles, dedicate staff time and resources to gathering reading, fixing read error, maintaing equipment, and managing collected data.	

*All prices are subject to change and require final approval from Badger Meter Inc finance office*



EVERY DROP COUNTS



# Badger Meter

SMART WATER IS BADGER METER



# AGENDA

- 01 Opening remarks and introductions
- 02 Current environment of Spring Hill's system
- 03 Why communities implement Advanced Metering Infrastructure (AMI)
- 04 How AMI works and what is AMI
- 05 Our ask to the board
- 06 Closing remarks



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EVERY DROP COUNTS

# BADGER METER® SNAPSHOT



117 Years  
of Operations



NYSE Listed (BMI)  
\$2.99B market  
capitalization



Over 1,900  
Employees



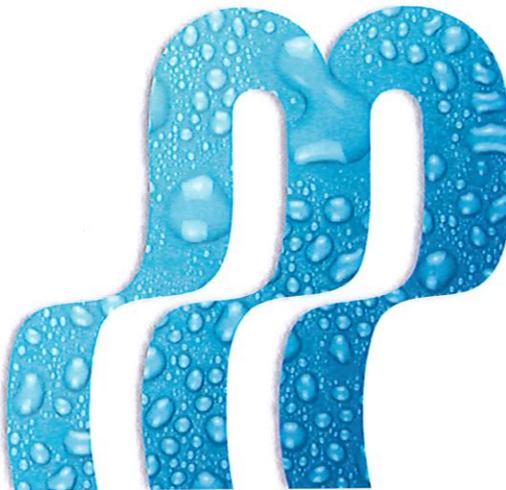
Present in 50+  
Countries



9 Global  
Manufacturing  
Sites



5 Global R&D  
Centers





EVERY DROP COUNTS

# CURRENT STATE OF SYSTEM HOW WE WORK TOGETHER TODAY



Current meter hardware solution is 18+ years old  
*(originally installed 2004)*



Approximately 5,000 residential service locations have hardware that has been discontinued and need to be replaced



Current AMR solution hardware has indefinite hold on leads times due to extended COVID restrictions

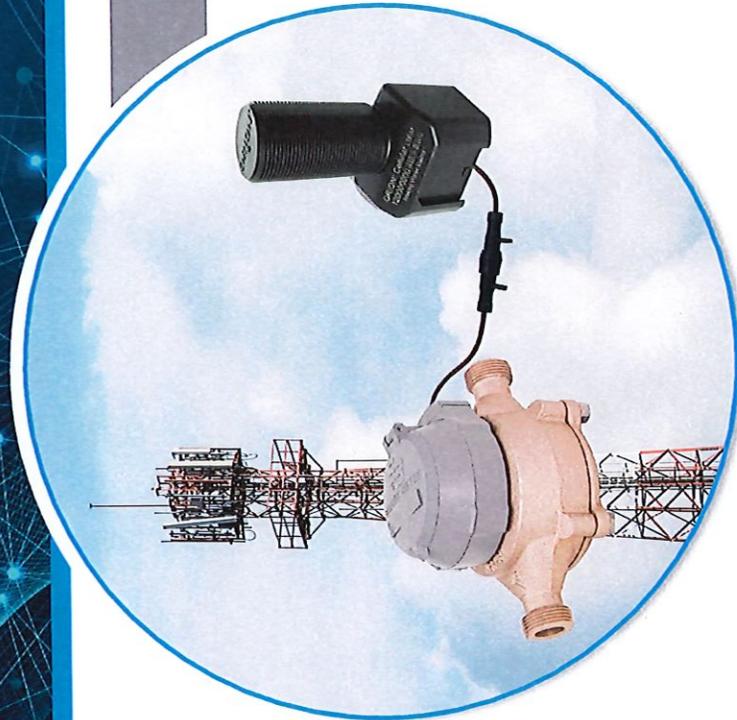


No consumer water management application



Existing foundation for BEACON® SaaS full utilization and AMI

# Why Advanced Metering Infrastructure (AMI)



## Total Utility Solution Made Easy

- 01 Improved end customer experience
- 02 Reduced water loss across utility
- 03 Increased utility staff efficiency and productivity
- 04 Reduced operating expense growth for utility

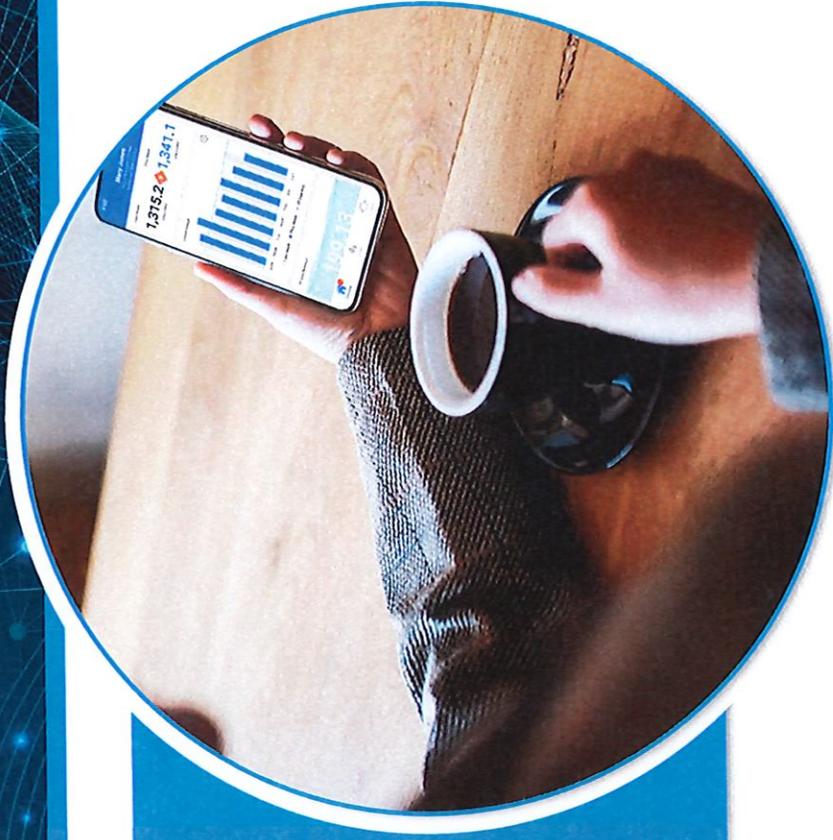


EVERY DROP COUNTS



EVERY DROP COUNTS

# IMPROVED CUSTOMER EXPERIENCE EYEONWATER SMART PHONE APP



**01** Apple iOS and Android native smart phone app

**02** Intuitive interface design increases customer engagement

**03** Native phone notifications and utility notices strengthen consumer engagement

**04** All features of EyeOnWater portal are captured in app



EVERY DROP COUNTS

# IMPROVED CUSTOMER EXPERIENCE EYEONWATER WEB PORTAL



**01** Enhanced customer service through consumer responsibility and ownership

**02** Interface design is simple and intuitive for utility customers

**03** Consumer self-service decreases high bill disputes

**04** Consumers can setup email or text leak notification alerts



EVERY DROP COUNTS

# REDUCE WATER LOSS BEACON CONSUMPTION VIEW

01

Three years of 15-minute interval data of consumption available to view, print or email

02

Precipitation and temperature data assist with billing disputes

03

Water Pressure, Water Temperature and Rate of Flow overlays also available





EVERY DROP COUNTS

# INCREASED EFFICIENCY AND PRODUCTIVITY DISTRICT METERING AREA (DMA)

01

DMA feature assist with monitoring distribution system for non-revenue water

02

Identify a problem prior to major water main break

03

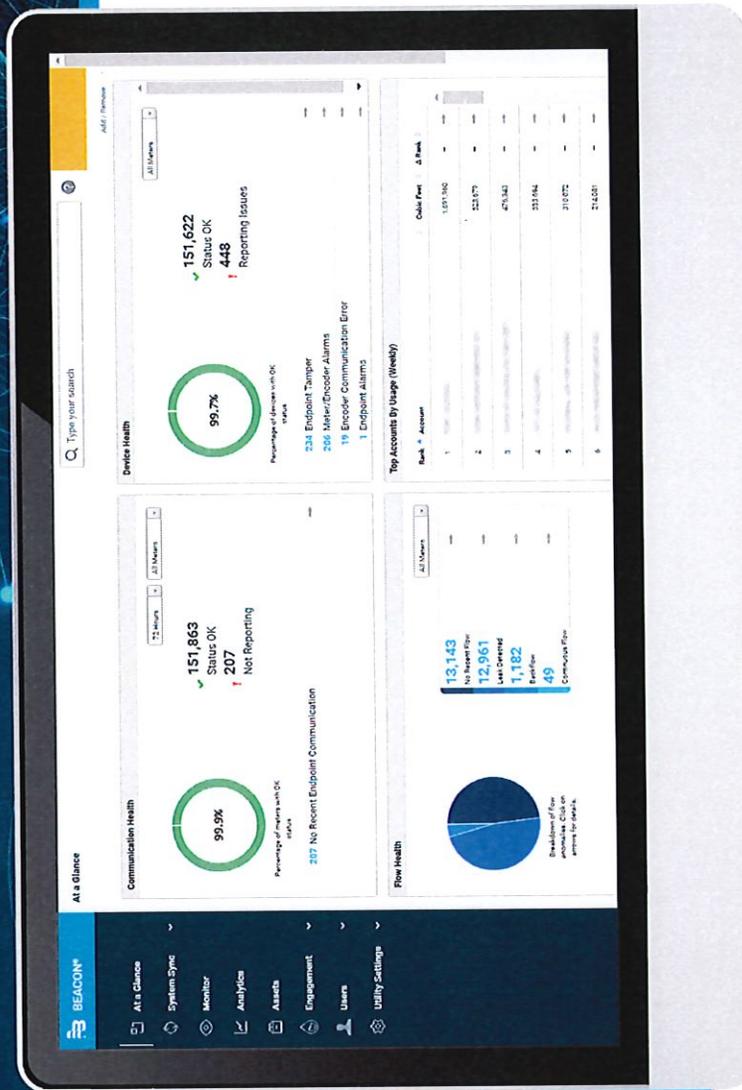
Easily import DMA areas via your GIS system





EVERY DROP COUNTS

# REDUCED OPERATING EXPENSE GROWTH BEACON SaaS



01

User Defined Custom Dashboard

02

Twelve System Management Dashboard Modules

03

Actionable Intelligence at a Glance

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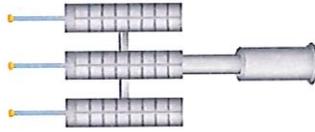




# ORION CELLULAR Naas SOLUTION



Secure Two-Way Communication  
Encrypted Data Transmission



Secure Two-Way Communication  
AT&T Private Network  
& Secondary Carrier



## ORION CELLULAR NAAS ENDPOINT

Reliably collects and securely transmits 15-minute interval consumption / exception data in a non-proprietary standards-based two-way digital format via Cellular Network four times per week/day. Stores 42 days of data backup and transmits a mobile signal to support installation, troubleshooting, and walk-by backup method of data collection for obtaining a missed read. Successfully deployed millions of endpoints with thousands of utility customers.

## CELLULAR NETWORK AS A SERVICE

Robust Long-Term Evolution Network securely transfers endpoint data to BEACON while also sending confirmation and any queued commands to endpoint. Network utilizes Private Custom APN with Private IPs for advanced security with no direct access to Public Internet.

## BEACON CLOUD PLATFORM

Securely stores queued commands and endpoint data in AES-256-Bit Encryption format. Sends endpoint confirmation of data storage. Data is accessible via internet connected device for Utility and Consumer.

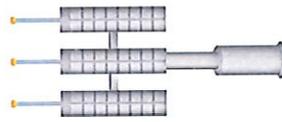


# ORION CELLULAR NETWORK SECURITY



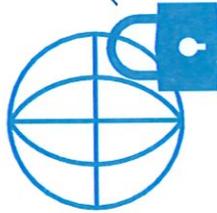
**ORION® CELLULAR  
NAAS ENDPOINT**

Proprietary Encoded Algorithm  
Containing No Customer Info  
-----  
Encrypted Data



**CELLULAR NETWORK  
AS A SERVICE**

Multi Protocol Label Switching  
-----  
AT&T Virtual Private Network



**PUBLIC  
INTERNET**

Multi Protocol Label Switching  
-----  
AT&T Virtual Private Network



**BEACON  
CLOUD PLATFORM**

ISO 27001 Certified and SOC 2 Compliant - Addresses Trust Service Principles of security, availability, processing integrity, confidentiality, and privacy

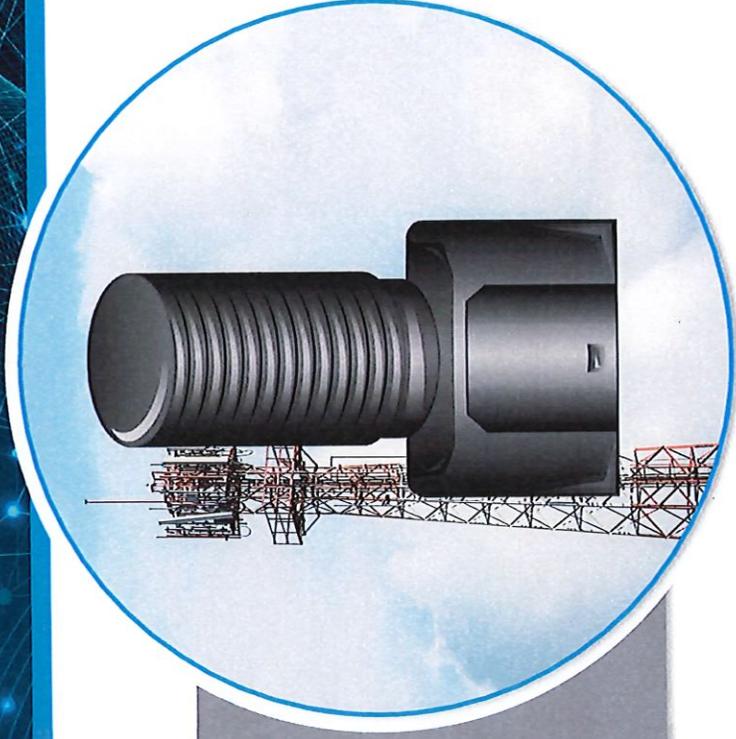


**PROVEN  
SOLUTION**

EVERY DROP COUNTS

**RELIABILITY**

**LESS THAN 0.5%  
FAILURE RATE OVER  
20 YEAR LIFE**

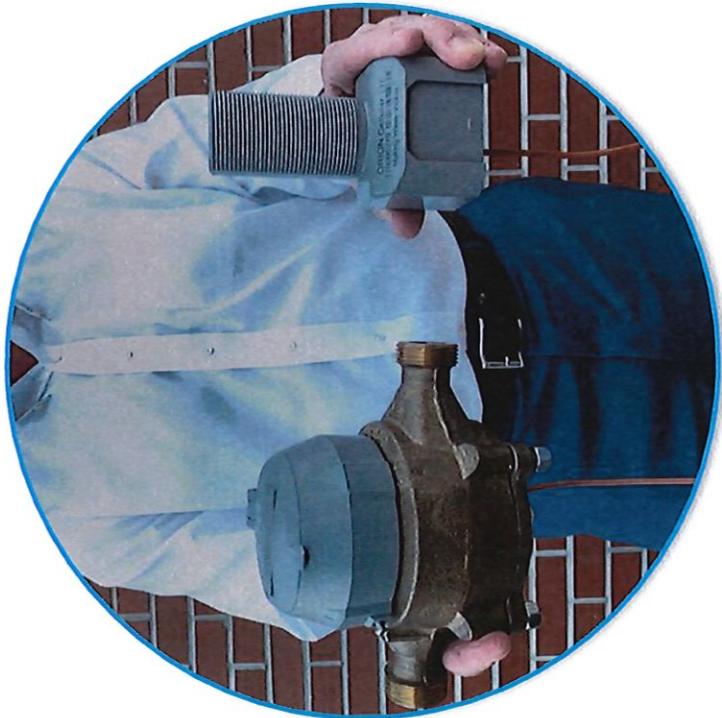


Over 10 million ORION endpoints deployed at more than 3,000 Utilities since 2002



# ORION CELLULAR ENDPOINT

## FIXED NETWORKING MADE EASY



01

Developed in 2014 from the ground up as Network as a Service solution... No Utility owned infrastructure required

02

Time synchronized 15-minute interval data for better decision making while maintaining 20-Year battery life

03

Secure LPWAN non-proprietary 3GPP-based two-way cellular licensed frequency with walk-by read backup

04

20-Year Endpoint and Network Warranty (10 Years Full / Plus additional 10 Years of Proration)

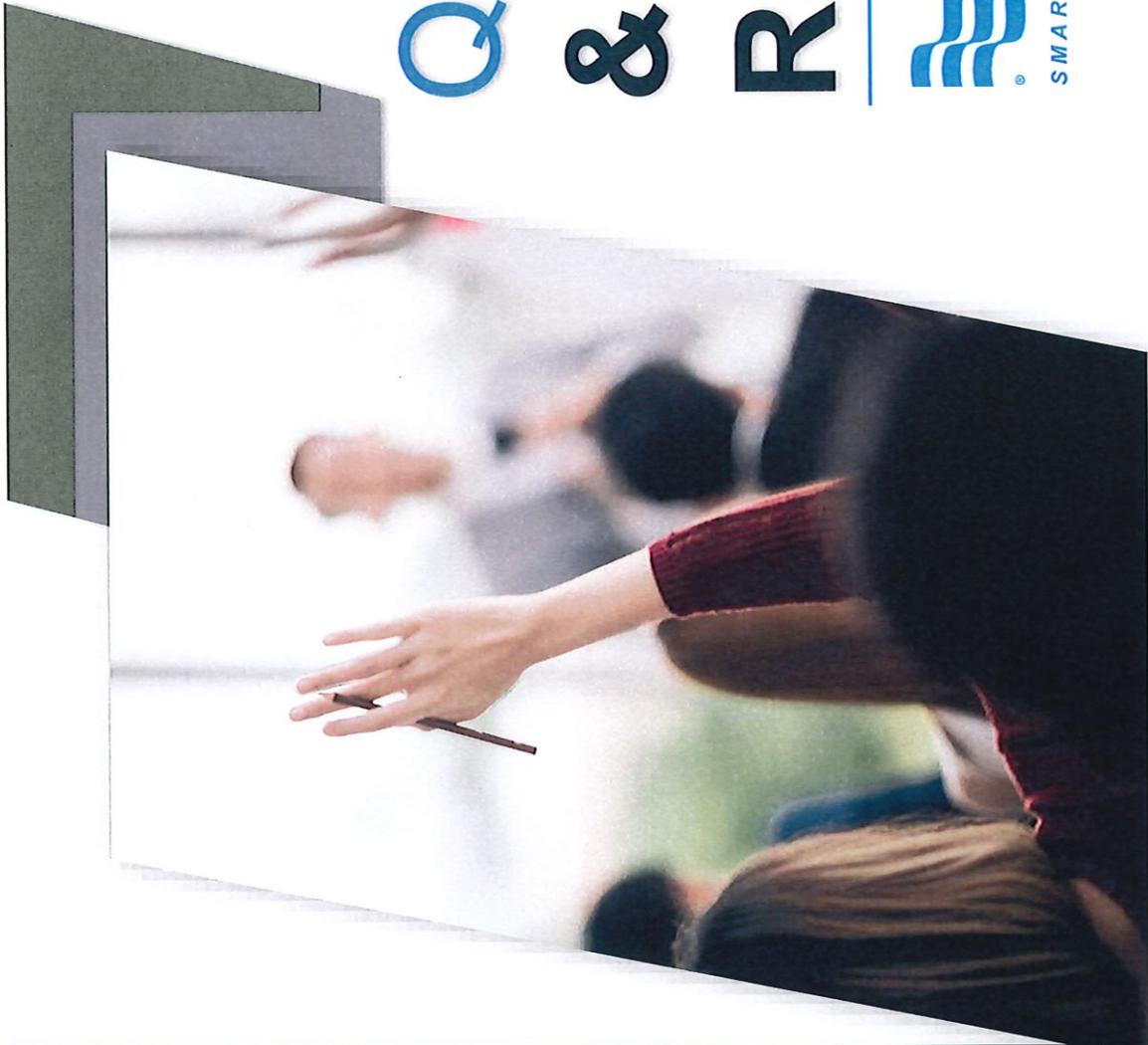
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# QUESTIONS & CLOSING REMARKS



Badger Meter

SMART WATER IS BADGER METER



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