

RESOLUTION 21-50

RESOLUTION TO AUTHORIZE WRITE OFF OF RECEIVABLES DEEMED UNCOLLECTIBLE FOR CITY OF SPRING HILL UTILITY ACCOUNTS

WHEREAS, the City of Spring Hill charges its customers for monthly utility costs, including water, sewer, stormwater and sanitation; and,

WHEREAS, the City of Spring Hill has on its books numerous outstanding, inactive utility accounts that, after review and collection efforts by staff and a third-party vendor, have been deemed to be uncollectible; and,

WHEREAS, the delinquent balances for these inactive, outstanding utility accounts have been recorded as bad debt expense within the various funds; and,

WHEREAS, it is the desire of City staff and the Board of Mayor and Aldermen to clean up the financial records and books of the City of Spring Hill and remove these uncollectible accounts.

NOW, THEREFORE, BE IT HEREBY RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN OF THE CITY OF SPRING HILL, TENNESSEE, that City staff is authorized to take appropriate action to write off the uncollectible accounts not to exceed \$46,801.79 listed on Exhibit "A" attached hereto and incorporated herein.

Passed and adopted this 19th day of April, 2021.



Rick Graham, Mayor

ATTEST:



April Goad, City Recorder

LEGAL FORM APPROVED:



Patrick Carter, City Attorney



**City of Spring Hill
Budget & Finance Advisory Committee
and
Board of Mayor and Aldermen**

Date: March 19, 2021
Memo to: Budget & Finance Advisory Committee and BOMA
From: Patti Amorello, Finance Associate
Re: Write-off of receivables (utility accounts) deemed uncollectible

RESOLUTION 21-50 – A RESOLUTION TO AUTHORIZE WRITE-OFF OF RECEIVABLES DEEMED UNCOLLECTIBLE FOR CITY OF SPRING HILL UTILITY ACCOUNTS - FINANCE DEPARTMENT

BACKGROUND: On November 18, 2019, Resolution 19-186 authorized an agreement with Automated Collection Services, Inc. (ACSI), after the issuance of a Request for Proposals for debt collection services. The focus of these collection efforts is inactive, unpaid utility accounts. The first and largest batch of delinquent, inactive accounts was sent to ACSI in January 2020 (approximately 300 accounts totaling \$52,178). Those inactive accounts had first been worked in-house to try to collect from the account holders and also to establish a complete file of available information (bill copies, emails, available addresses and phone numbers, etc.) prior to sending to collection. The majority (90%) of the accounts in this group terminated service between November 2017 and June 2019.

At the time of proposal award, staff shared with the BOMA that the typical utility account recovery rate is between 5 and 10%. Over the past 15 months, payments made to ACSI (or directly to the City) for those accounts have totaled approximately \$5,311 or slightly over 10%.

The agreement with ACSI provides that the City may recall accounts with no payment activity after 12 months. Staff is recommending write-off of the outstanding balances from this first group in the estimated amount of \$46,802. The actual write-off amount will be reduced by payments received during the month of March and April, should any be made.

On a positive note, staff has had a success rate of collecting 55-80% of inactive accounts over the past 6 months. Additionally, ACSI is currently working 119 additional inactive accounts totaling approximately \$23,000.

ATTACHMENTS: Resolution 21-50, A Resolution to Authorize Write-Off of Receivables Deemed Uncollectible for City of Spring Hill Utility Accounts, Exhibit A.

RECOMMENDATION: Approve Resolution 21-50

EXHIBIT A

UTILITY ACCOUNT WRITEDOFFS

ACSI GVT Department
PROGRESS RPT- CSR1

PAGE 1

CREATED: 03/03/2021 9:03 AM MEG

CREDITOR: 70163 -- City Of Spring Hill

Patti Amorello
City Of Spring Hill
199 Town Center Parkway
SPRING HILL TN 37174

Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163621	05-001233-03	Adnes, Jane	08/05/2019	01/31/2020	179	105.24	105.24
GV1163617	05-000180-12	Adair, Jeremy	11/13/2017	01/31/2020	809	82.37	82.37
GV1163741	12-005754-01	Adamson, Ashley	10/18/2018	01/31/2020	470	351.70	351.70
GV1163583	01-001240-17	Adcock, Jennifer L	08/01/2019	01/31/2020	183	90.04	90.04
GV1163651	07-001652-05	Algara, Daniel R	07/02/2019	01/31/2020	213	175.56	175.56
GV1163690	08-002378-11	Allen, Jessica L	03/22/2019	01/31/2020	315	108.39	108.39
GV1163720	10-003348-04	Anderson, Mike	06/25/2018	01/31/2020	585	36.71	36.71
GV1163776	16-016525-07	Andrews, Jacqueline	06/05/2018	01/31/2020	605	40.57	40.57
GV1163606	02-003350-05	Armstrong, Talvin	08/20/2018	01/31/2020	529	782.04	782.04
GV1163758	15-001480-03	Ashworth, Ruby	12/14/2017	01/31/2020	778	61.50	61.50
GV1163746	14-008032-01	Atkins, Jason P	05/24/2019	01/31/2020	252	52.58	52.58
GV1163820	19-005445-02	Avello, Philip M	11/14/2018	01/31/2020	443	40.62	40.62
GV1163587	01-001790-20	Baker, Dottie I	04/16/2019	01/31/2020	290	148.74	148.74
GV1163856	20-000650-06	Barkley, Julie	08/20/2019	01/31/2020	164	61.45	61.45
GV1163677	07-008060-14	Barnett, Joshua A	06/11/2019	01/31/2020	234	36.71	36.71
GV1163643	06-003255-08	Bass, Robert D	06/03/2019	01/31/2020	242	92.90	92.90
GV1163748	14-009737-02	Bates, Kimberly	09/04/2018	01/31/2020	514	153.43	153.43
GV1163706	09-000355-00	Bathrooms & Moore, E	11/19/2018	01/31/2020	438	183.58	183.58

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163679	07-008072-05	Bauer, Richard	09/06/2018	01/31/2020	512	171.43	171.43
GV1163774	16-015055-05	Beasley, Cara	02/01/2018	01/31/2020	729	140.88	140.88
GV1163598	02-002920-05	Bell, Helen	02/15/2018	01/31/2020	715	214.36	214.36
GV1163759	15-001520-03	Bellis, Joel	02/13/2018	01/31/2020	717	276.25	276.25
GV1163702	08-010460-03	Bender, Keith	07/20/2019	01/31/2020	195	82.89	82.89
GV1163849	19-018895-05	Bender, Nicole	12/21/2018	01/31/2020	406	61.49	61.49
GV1163844	19-006555-06	Bennett, Joseph	12/18/2017	01/31/2020	774	107.65	107.65
GV1163655	07-001810-05	Bilsky, Howard L	04/09/2018	01/31/2020	662	156.09	156.09
GV1163818	19-005325-09	Bixby, Aaron T	06/03/2019	01/31/2020	242	107.53	107.53
GV1163843	19-006545-08	Blair, Michael Keith	09/21/2018	01/31/2020	497	116.22	116.22
GV1163848	19-018875-05	Bowie, Chelsea	11/26/2018	01/31/2020	431	89.85	89.85
GV1163581	01-000525-06	Brooks, James C	07/01/2019	01/31/2020	214	70.88	70.88
GV1163682	08-001035-13	Brown, Heather	06/29/2018	01/31/2020	581	113.99	113.99
GV1163788	16-025860-00	Brown, Jessica M	08/12/2019	01/31/2020	172	105.33	105.33
GV1163691	08-002428-04	Brown, Michael	01/05/2018	01/31/2020	756	263.09	263.09
GV1163616	03-003105-15	Bruce, Dexter A	06/03/2019	01/31/2020	242	144.95	144.95
GV1163612	02-013115-14	Bubel, Steve A	06/07/2018	01/31/2020	603	214.93	214.93
GV1163665	07-005365-05	Bunney, Charly	04/22/2019	01/31/2020	284	102.82	102.82
GV1163593	01-004180-03	Burch, Herschell	06/20/2019	01/31/2020	225	107.14	107.14
GV1163740	11-014327-05	Busby, Penny	05/31/2018	01/31/2020	610	40.57	40.57
GV1163676	07-008042-07	Bush, Antony	12/29/2017	01/31/2020	763	145.79	145.79
GV1163639	05-014137-02	Byars, Frances S	01/29/2018	01/31/2020	732	86.18	86.18
GV1163792	17-004108-01	Bynum, Roderick	07/23/2018	01/31/2020	557	157.47	157.47
GV1163735	11-003750-08	Caffey, Jr, Michael	05/17/2019	01/31/2020	259	150.29	150.29

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acot	Amount Placed	Balance Owed
GV1163760	15-001765-05	Caldwell, Jennifer	09/21/2018	01/31/2020	497	309.09	309.09
GV1163727	10-004675-09	Caldwell, Robyn	10/26/2018	01/31/2020	462	379.68	379.68
GV1163767	15-012133-01	Canar, Tim	09/25/2018	01/31/2020	493	40.57	40.57
GV1163717	10-003230-06	Caramucci, Brian	06/29/2018	01/31/2020	581	485.15	485.15
GV1163780	16-025195-05	Carter, Nicole	06/20/2019	01/31/2020	225	36.66	36.66
GV1163846	19-006610-00	Cepparulo, Dawn E	09/04/2018	01/31/2020	514	232.47	232.47
GV1163687	08-001724-02	Chaidez, Gonzalo	12/07/2017	01/31/2020	785	41.18	41.18
GV1163610	02-010416-02	Clark, John J	02/20/2019	01/31/2020	345	290.33	290.33
GV1163770	15-017015-06	Clark, Stephanie G	02/12/2019	01/31/2020	353	452.39	452.39
GV1163594	01-004190-11	Clark, Wilma	05/07/2018	01/31/2020	634	288.33	288.33
GV1163628	05-008376-06	Clifford, Brent	05/09/2018	01/31/2020	632	41.85	41.85
GV1163648	07-001465-09	Cole, Johnny P	02/27/2018	01/31/2020	703	40.28	0.00
GV1163761	15-001935-09	Coleman, Thor L	09/28/2018	01/31/2020	490	99.23	99.23
GV1163645	06-007300-08	Conway, Matthew & An	05/03/2019	01/31/2020	273	104.80	104.80
GV1163806	19-003890-07	Cordle, Justin R	08/13/2018	01/31/2020	536	161.87	161.87
GV1163607	02-003830-10	Crafton, Kristie	03/22/2018	01/31/2020	680	183.52	183.52
GV1163592	01-002970-05	Craig, Hannah N	08/05/2019	01/31/2020	179	85.11	85.11
GV1163730	11-000570-04	Davis, Amber	02/26/2018	01/31/2020	704	181.27	181.27
GV1163689	08-002108-07	Davis, Chelsea M	03/16/2018	01/31/2020	686	203.01	203.01
GV1163684	08-001138-06	Davis, Clayton B	09/16/2019	01/31/2020	137	188.79	188.79
GV1163659	07-002060-07	Deramo, Chris	01/26/2018	01/31/2020	735	145.79	145.79
GV1163864	20-001030-05	Deshazo, Renee M	04/02/2018	01/31/2020	669	113.61	113.61
GV1163668	07-006520-07	Diemert, Daniel	06/03/2019	01/31/2020	242	137.07	137.07
GV1163819	19-005425-02	Digby, Robert	01/10/2018	01/31/2020	751	115.11	115.11

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GV1163634	05-009652-05	Dimondi, Christopher	06/15/2018	01/31/2020	595	472.10	472.10
GV1163654	07-001798-02	Donato, Amie C	07/10/2019	01/31/2020	205	60.61	60.61
GV1163669	07-006554-04	Douglas, Stacy L	08/20/2018	01/31/2020	529	745.67	745.67
GV1163697	08-003848-01	Durso, Elisabeth	09/05/2019	01/31/2020	148	234.32	234.32
GV1163814	19-004640-10	Dye, Caleb	07/23/2018	01/31/2020	557	181.48	181.48
GV1163707	09-000359-05	Faith & Nate Boutiqu	08/06/2019	01/31/2020	178	121.46	121.46
GV1163784	16-025650-08	Fish, Darren	03/11/2019	01/31/2020	326	332.24	332.24
GV1163660	07-002194-08	Fitzgerald, Linda	01/22/2018	01/31/2020	739	261.38	261.38
GV1163803	19-001825-04	Fortner, Sarah E	07/06/2018	01/31/2020	574	488.30	488.30
GV1163834	19-006360-13	Foster, Steven	06/29/2018	01/31/2020	581	36.70	36.70
GV1163782	16-025418-01	Francis, Christopher	01/31/2019	01/31/2020	365	37.73	37.73
GV1163851	19-019105-04	Freeman, Christopher	10/23/2018	01/31/2020	465	83.92	83.92
GV1163646	06-007326-00	Funderburg, Cody S	06/27/2018	01/31/2020	583	403.03	403.03
GV1163725	10-004305-03	Gale, Jon M	06/01/2018	01/31/2020	609	186.67	186.67
GV1163652	07-001656-09	Garcia, Meliza	06/04/2018	01/31/2020	606	240.62	240.62
GV1163630	05-009010-09	Garrett, John G	07/02/2018	01/31/2020	578	40.62	40.62
GV1163821	19-005495-08	Garrison, Stephanie	05/01/2019	01/31/2020	275	81.70	81.70
GV1163825	19-005630-08	Gilluly, Angela P	05/17/2019	01/31/2020	259	71.12	71.12
GV1163815	19-004940-09	Goodman, Andrew	09/13/2018	01/31/2020	505	87.96	87.96
GV1163675	07-008032-09	Goostree, Meredith	03/07/2019	01/31/2020	330	57.29	57.29
GV1163833	19-006350-08	Gothard, Kelton	02/27/2018	01/31/2020	703	599.21	599.21
GV1163701	08-010085-06	Gouga, Chris	09/20/2018	01/31/2020	498	201.38	201.38
GV1163642	06-003090-05	Grabbe, Jon	05/11/2018	01/31/2020	630	28.50	28.50
GV1163650	07-001648-02	Griffin, James T	03/07/2018	01/31/2020	695	545.12	545.12

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163683	08-001129-12	Grigsby, Ivaney	01/04/2019	01/31/2020	392	268.35	268.35
GV1163789	16-028294-02	Guardiola, Janet L	04/12/2019	01/31/2020	294	528.78	528.78
GV1163693	08-003176-05	Guilmette, Lynn	02/22/2018	01/31/2020	708	146.27	0.00
GV1163649	07-001475-04	Hahn, Timothy	03/29/2018	01/31/2020	673	170.29	170.29
GV1163824	19-005570-09	Hamilton, Justin	06/11/2019	01/31/2020	234	100.75	100.75
GV1163816	19-005090-10	Hamlin, Justin	09/26/2018	01/31/2020	492	54.92	54.92
GV1163618	05-000280-09	Hannah, Rikki	04/24/2018	01/31/2020	647	347.18	347.18
GV1163605	02-003345-00	Harrison, Jabara J	07/08/2019	01/31/2020	207	104.89	104.89
GV1163744	14-000553-01	Hasan, Mohammad	10/30/2018	01/31/2020	458	154.42	154.42
GV1163619	05-000608-10	Hawkes, Robert	09/21/2018	01/31/2020	497	91.27	91.27
GV1163601	02-003240-10	Hedrick, Sarah	12/01/2017	01/31/2020	791	103.33	103.33
GV1163716	10-001430-03	Hendrickson, James	09/04/2019	01/31/2020	149	85.21	85.21
GV1163853	19-019430-05	Herriott, Katrina	12/29/2017	01/31/2020	763	158.38	158.38
GV1163771	15-017025-02	Hoening, Kimberly/Ja	06/24/2019	01/31/2020	221	186.48	186.48
GV1163778	16-025005-02	Holcomb, Corey	01/25/2018	01/31/2020	736	163.75	163.75
GV1163763	15-006918-01	Holliman, Erica	11/14/2018	01/31/2020	443	227.50	227.50
GV1163595	01-008985-02	Holly, Deborah	06/17/2019	01/31/2020	228	194.99	194.99
GV1163728	10-004685-06	Holubek, Randy	02/26/2019	01/31/2020	339	140.50	140.50
GV1163822	19-005535-06	Huddleston, Jalil	06/27/2018	01/31/2020	583	26.33	0.00
GV1163768	15-013176-09	Ingenito, Brett	10/15/2018	01/31/2020	473	109.75	109.75
GV1163773	16-006215-03	Jackson, Ashley D	09/04/2018	01/31/2020	514	276.25	276.25
GV1163636	05-012342-04	Jacobs, William	07/16/2019	01/31/2020	199	40.62	40.62
GV1163808	19-004100-02	Jacobson, Eric A	05/01/2018	01/31/2020	640	81.24	81.24
GV1163800	19-001405-10	Janos, Joseph M	06/25/2019	01/31/2020	220	211.44	211.44

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163615	01-014555-03	Johnson, Eric	07/16/2019	01/31/2020	199	161.36	161.36
GV1163723	10-003440-08	Johnson, Mandy	07/02/2018	01/31/2020	578	285.53	285.53
GV1163640	06-000250-06	Johnson, Saundra	07/02/2019	01/31/2020	213	199.52	199.52
GV1163726	10-004580-08	Jones, Chris	03/01/2018	01/31/2020	701	283.27	283.27
GV1163622	05-001818-04	Kalb, Robert S	08/22/2018	01/31/2020	527	155.88	155.88
GV1163845	19-006590-07	Kanth, Hfishi	04/04/2018	01/31/2020	667	160.39	160.39
GV1163695	08-003518-07	Kay, Courtney	08/20/2018	01/31/2020	529	299.87	299.87
GV1163839	19-006480-11	Keagle, Hannah	04/01/2019	01/31/2020	305	182.61	157.61
GV1163809	19-004315-07	Keagle, Travis	01/03/2018	01/31/2020	758	112.73	112.73
GV1163729	10-005210-09	Kelley, Michael S	02/01/2019	01/31/2020	364	314.79	314.75
GV1163863	20-000960-02	kelley, Robin W	03/11/2019	01/31/2020	326	89.79	89.75
GV1163731	11-000885-08	Killion, Teresa	07/05/2018	01/31/2020	575	81.93	81.93
GV1163751	14-017770-02	Kirin, Russell	11/19/2018	01/31/2020	438	55.18	55.18
GV1163614	02-014470-04	Klukiewicz, Bryan C	01/09/2019	01/31/2020	387	226.87	226.87
GV1163631	05-009106-03	Kocher, Blair	04/04/2018	01/31/2020	667	285.89	285.89
GV1163777	16-016570-01	Kohler, David	12/20/2017	01/31/2020	772	48.81	48.81
GV1163714	10-000635-06	Kolinski, Travis J	08/24/2018	01/31/2020	525	143.36	143.36
GV1163596	02-002605-18	Land, Charles	09/17/2019	01/31/2020	136	187.07	187.07
GV1163688	08-001810-08	Landolfini-Gnoffo, J	04/02/2018	01/31/2020	669	136.69	136.69
GV1163641	06-000450-16	Larion, Monica L	07/11/2019	01/31/2020	204	124.84	124.84
GV1163694	08-003503-08	Lashea, Ethan Allen	09/19/2018	01/31/2020	499	101.56	101.56
GV1163813	19-004575-15	Lefrois, Krista L	12/17/2018	01/31/2020	410	162.29	162.29
GV1163797	19-000545-08	Leon, Eliza	04/29/2019	01/31/2020	277	111.54	111.54
GV1163829	19-005934-02	Lewis, Charles H	04/03/2019	01/31/2020	303	165.45	165.45

CREATED: 03/03/2021 9:03 AM MEQ

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163709	09-000990-06	Lia & Jet, Brandy Ca	04/04/2018	01/31/2020	667	418.79	418.79
GV1163721	10-003412-11	Linton, Julie C	04/08/2019	01/31/2020	298	93.53	43.53
GV1163673	07-008016-06	Long, Evan D	06/18/2018	01/31/2020	592	329.06	329.06
GV1163842	19-006540-09	Lopez, Luis	05/31/2018	01/31/2020	610	269.56	269.56
GV1163791	17-002722-03	Lucas, Ashley	06/28/2019	01/31/2020	217	85.21	85.21
GV1163738	11-011103-01	Lumsden, Grayson	07/30/2018	01/31/2020	550	95.31	95.31
GV1163736	11-004055-00	Manning, Jake A	04/29/2019	01/31/2020	277	141.23	141.23
GV1163582	01-000774-02	Manual, Sara	06/19/2018	01/31/2020	591	524.65	524.65
GV1163832	19-006320-07	Maroum, Michaela	03/23/2018	01/31/2020	679	63.42	63.42
GV1163633	05-00960408	Mason, Shamiah	10/30/2018	01/31/2020	458	149.01	149.01
GV1163794	18-010205-01	Mattress Inn c/o Art	06/20/2019	01/31/2020	225	107.84	107.84
GV1163637	05-012422-06	McGlasson, John	07/24/2018	01/31/2020	556	78.10	78.10
GV1163674	07-008018-06	McKay, Sherri	08/27/2018	01/31/2020	522	97.36	97.36
GV1163608	02-004521-02	McMaster, Phillip	10/01/2018	01/31/2020	487	42.45	42.45
GV1163647	07-001005-10	Mellor, Megan	06/17/2019	01/31/2020	228	187.91	187.91
GV1163756	15-000200-03	Mellor, Megan	04/01/2019	01/31/2020	305	44.18	44.18
GV1163796	19-000195-04	Mitchell, Brice	01/05/2018	01/31/2020	756	267.22	267.22
GV1163718	10-003332-06	Mitchell, Derek	04/10/2018	01/31/2020	661	349.26	349.26
GV1163737	11-004180-08	Mitchell, Scott	01/08/2018	01/31/2020	753	166.84	166.84
GV1163635	05-012142-04	Moncher, Geoffrey	03/21/2019	01/31/2020	316	162.73	162.73
GV1163623	05-001848-07	Monroe, Jonathan K	07/24/2019	01/31/2020	191	85.21	85.21
GV1163812	19-004575-13	Moody, Casey	08/01/2018	01/31/2020	548	113.94	113.94
GV1163708	09-000440-01	Moon, Wisdom	08/30/2018	01/31/2020	519	74.44	74.44
GV1163670	07-006924-12	Myers, Scott	02/13/2018	01/31/2020	717	309.11	309.11

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Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163757	15-001399-08	Neikirk, Natasha N	05/24/2019	01/31/2020	252	105.10	105.10
GV1163861	20-000890-04	Nettles, Talisa	02/06/2018	01/31/2020	724	194.75	194.75
GV1163661	07-002212-10	Niedzielski, Courtne	05/23/2018	01/31/2020	618	124.77	124.77
GV1163811	19-004395-04	O'Toole, Shaun	03/16/2018	01/31/2020	686	208.67	208.67
GV1163667	07-005495-04	Ollech, Dan	08/08/2019	01/31/2020	176	85.21	85.21
GV1163584	01-001590-06	Olson, Rebecca J	12/26/2018	01/31/2020	401	530.25	530.25
GV1163704	08-012020-03	Orama, Ivan A	04/02/2019	01/31/2020	304	77.00	77.00
GV1163734	11-003495-05	Osgood, Anna M	12/28/2017	01/31/2020	764	80.55	80.55
GV1163827	19-005695-18	Palilla, Jill	03/08/2018	01/31/2020	694	303.15	303.15
GV1163657	07-001820-04	Peppers, Brenda	06/27/2019	01/31/2020	218	216.32	216.32
GV1163805	19-003736-02	Perez, Christopher	05/10/2019	01/31/2020	266	197.85	197.85
GV1163798	19-000765-03	Phipps, Jonathan	06/29/2018	01/31/2020	581	108.11	108.11
GV1163865	20-001085-09	Piechowicz, J David	09/24/2019	01/31/2020	129	81.50	81.50
GV1163828	19-005800-07	Piel, Brandon	07/11/2018	01/31/2020	569	191.62	191.62
GV1163656	07-001810-07	Poole, James N	08/21/2019	01/31/2020	163	110.21	110.21
GV1163585	01-001620-06	Pope, James	09/04/2018	01/31/2020	514	205.32	205.32
GV1163795	19-000109-03	Porter, James L	07/01/2019	01/31/2020	214	101.97	101.97
GV1163624	05-007990-03	Pullen, Douglas C	03/16/2018	01/31/2020	686	110.14	110.14
GV1163866	20-001090-06	Rainey, Adriene	08/01/2018	01/31/2020	548	63.13	63.13
GV1163664	07-00503119	Randall, Tara L	08/20/2018	01/31/2020	529	243.64	243.64
GV1163599	02-003044-08	Randall, Todd W	11/05/2018	01/31/2020	452	295.25	295.25
GV1163658	07-002006-03	Reeves, Jonathan	05/21/2018	01/31/2020	620	677.93	677.93
GV1163867	20-001155-10	Roane, Kayana M	08/24/2018	01/31/2020	525	90.58	90.58
GV1163799	19-001045-16	Roberts, Kevin	07/01/2019	01/31/2020	214	327.37	327.37

CREDITOR: 70163 -- City Of Spring Hill

Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163772	16-001305-07	Roeglin, Frederick	06/13/2018	01/31/2020	597	217.00	217.00
GV1163578	01-000110-00	Rogers, Allison S	03/23/2018	01/31/2020	679	272.15	272.15
GV1163766	15-011151-03	Rogers, Kimberly	07/29/2019	01/31/2020	186	175.60	175.60
GV1163713	09-003850-04	Romine, Pamela B	06/28/2019	01/31/2020	217	153.77	153.77
GV1163662	07-002252-05	Rowe, Tarrin	05/24/2018	01/31/2020	617	432.12	432.12
GV1163711	09-001830-04	Rowley, Elliette	06/19/2019	01/31/2020	226	223.17	223.17
GV1163790	17-000276-02	Rust, Jason	12/18/2017	01/31/2020	774	166.18	166.18
GV1163603	02-003275-05	Rutherford, Kasey D	03/18/2019	01/31/2020	319	85.64	85.64
GV1163609	02-004664-05	Sanders, Dennis	12/11/2017	01/31/2020	781	98.58	98.58
GV1163579	01-000135-11	Scales, Lee	12/01/2017	01/31/2020	791	36.45	36.45
GV1163837	19-006420-10	Scarborough, Andrew	07/01/2019	01/31/2020	214	51.10	51.10
GV1163764	15-007240-05	Schuhmacher, Teunisj	06/04/2018	01/31/2020	606	147.66	147.66
GV1163698	08-003898-04	Schultz, Jennifer	05/14/2018	01/31/2020	627	108.48	108.48
GV1163724	10-004180-07	Schwass, Alisa	01/05/2018	01/31/2020	756	155.90	155.90
GV1163854	20-000170-05	Shaw, Christopher	06/01/2018	01/31/2020	609	85.21	85.21
GV1163588	01-001940-05	Sheets, Tim	06/26/2018	01/31/2020	584	588.65	588.65
GV1163705	09-000112-01	Shelby, Nick	12/04/2017	01/31/2020	788	80.94	80.94
GV1163700	08-010080-08	Shelly, Julianne	02/05/2018	01/31/2020	725	283.14	283.14
GV1163786	16-025750-04	Sheridan, Mary	01/02/2018	01/31/2020	759	623.47	623.47
GV1163589	01-002115-06	Shiner, John	09/26/2019	01/31/2020	127	340.41	340.41
GV1163733	11-002055-09	Shryock, Nathan	01/08/2019	01/31/2020	388	104.21	104.21
GV1163710	09-001776-02	Sims, Christopher	02/20/2018	01/31/2020	710	312.95	312.95
GV1163600	02-003090-07	Sloss, Mark	12/19/2018	01/31/2020	408	200.90	200.90
GV1163804	19-002165-03	Smith, Ben H	12/21/2017	01/31/2020	771	101.13	101.13

CREDITOR: 70163 -- City Of Spring Hill

Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163769	15-013345-03	Smith, Cally M	02/09/2018	01/31/2020	721	324.46	324.46
GV1163826	19-005645-11	Smith, Charlene	12/05/2017	01/31/2020	787	216.35	216.35
GV1163680	07-008094-09	Smith, Charlene W	05/10/2019	01/31/2020	266	110.23	110.23
GV1163613	02-014440-04	Smith, Jade	08/27/2018	01/31/2020	522	146.24	146.24
GV1163625	05-008261-03	Smith, Lisa	08/09/2019	01/31/2020	175	160.61	160.61
GV1163802	19-001820-17	Smith, Marcus	05/30/2019	01/31/2020	246	170.48	170.48
GV1163703	08-010630-02	Smith, Philippe M	01/02/2018	01/31/2020	759	509.23	509.23
GV1163692	08-003082-00	Smith, Shaun A	06/29/2018	01/31/2020	581	338.87	338.87
GV1163686	08-001328-03	Smithson, Erik T	03/14/2018	01/31/2020	688	82.04	82.04
GV1163590	01-002310-03	Spring Hill Tax Serv	03/20/2018	01/31/2020	682	201.82	201.82
GV1163638	05-013055-07	Sraokangast, Michael	11/30/2018	01/31/2020	427	193.05	193.05
GV1163801	19-001510-04	Steele, Asianette	05/21/2018	01/31/2020	620	746.93	746.93
GV1163817	19-005265-04	Steinberg, David W	02/26/2018	01/31/2020	704	84.54	84.54
GV1163807	19-004005-07	Stinson, David	02/13/2019	01/31/2020	352	69.74	69.74
GV1163743	14-000306-02	Stratton, Vanessa	06/29/2018	01/31/2020	581	318.98	318.98
GV1163860	20-000845-05	Sudderth, Ian	05/17/2018	01/31/2020	624	280.00	280.00
GV1163852	19-019120-09	Sutton, JJ	07/16/2019	01/31/2020	199	222.52	222.52
GV1163604	02-003300-06	Swartz, Brittany	11/16/2018	01/31/2020	441	158.74	158.74
GV1163850	19-018965-05	Thomas, Julie	05/24/2019	01/31/2020	252	81.23	81.23
GV1163696	08-003704-06	Thompson, Kayla	12/27/2017	01/31/2020	765	144.29	144.29
GV1163835	19-006370-11	Tidwell, James B	05/23/2018	01/31/2020	618	258.45	258.45
GV1163841	19-006515-07	Todd, Kaitlyn	01/02/2018	01/31/2020	759	112.06	112.06
GV1163781	16-025294-04	Trevathan, Paula R	10/15/2019	01/31/2020	108	142.14	142.14
GV1163752	14-017815-07	Trumbo, Virginia	08/01/2018	01/31/2020	548	205.61	109.63

CREDITOR: 70163 -- City Of Spring Hill

Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163750	14-017170-05	Tsuruda, Marie	03/25/2019	01/31/2020	312	158.09	158.09
GV1163810	19-004315-11	Tucker, Howard E	06/28/2019	01/31/2020	217	154.80	154.80
GV1163838	19-006430-09	Vasser, Holly	03/07/2018	01/31/2020	695	141.49	141.49
GV1163653	07-001742-03	Vernon, Adam B	03/22/2018	01/31/2020	680	235.89	235.89
GV1163775	16-015345-04	Voss, Chris	07/12/2019	01/31/2020	203	44.65	44.65
GV1163632	05-009108-02	Walker, Mark D	10/23/2018	01/31/2020	465	141.09	141.09
GV1163629	05-008446-04	Wallace, John	06/29/2018	01/31/2020	581	81.84	81.84
GV1163681	07-008116-05	Walters, Ryan	05/01/2018	01/31/2020	640	73.42	73.42
GV1163597	02-002900-13	Watson, Amber	01/02/2019	01/31/2020	394	206.21	206.21
GV1163858	20-000750-06	Watson, Lucas	12/29/2017	01/31/2020	763	168.14	168.14
GV1163847	19-006725-09	Waymaster, Erica	06/13/2018	01/31/2020	597	1098.21	1098.21
GV1163787	16-025750-06	Wegner, Carla	04/18/2019	01/31/2020	288	76.90	76.90
GV1163862	20-000935-05	Wegrzyn, Nick & Jess	12/29/2017	01/31/2020	763	143.14	143.14
GV1163739	11-011135-01	Wessels, Chase D	05/03/2018	01/31/2020	638	96.39	96.39
GV1163783	16-025420-01	Wester, Courtney	11/30/2018	01/31/2020	427	288.30	288.30
GV1163793	17-006105-06	Williams, Angie	09/21/2018	01/31/2020	497	40.57	40.57
GV1163620	05-001106-09	Williams, Casey W	05/30/2019	01/31/2020	246	68.57	68.57
GV1163859	20-000815-06	Williams, Kyle	08/01/2018	01/31/2020	548	26.33	26.33
GV1163580	01-000135-12	Willis, Ethan	08/05/2019	01/31/2020	179	142.14	142.14
GV1163678	07-008060-15	Wilson, Peyton B	07/09/2019	01/31/2020	206	41.61	41.61
GV1163671	07-008012-00	Wilson, Timothy M	06/14/2019	01/31/2020	231	95.01	95.01
GV1163753	14-018350-08	Wise, Janet R	01/02/2018	01/31/2020	759	186.57	186.57
GV1163685	08-001170-09	Woodard, Brandi A	04/30/2019	01/31/2020	276	52.02	52.02
GV1163712	09-001993-02	Wyer, Dylan	05/23/2018	01/31/2020	618	238.79	238.79

CREATED: 03/03/2021 9:03 AM MEG

CREDITOR: 70163 -- City Of Spring Hill

Agency Acct	Account Number	Debtor Name	Date of Service	Date Placed	Age Acct	Amount Placed	Balance Owed
GV1163672	07-008014-03	Young, Charles D	09/04/2018	01/31/2020	514	36.71	36.71
TOTALS:						47,185.65	46,801.79

ACCOUNTS IN REPORT: 259

MONTH TO DATE PROGRESS REPORT RECONCILIATION FOR: 70163 -- City Of Spring Hill

LAST STATEMENT'S PRINCIPAL BALANCE: 46,867.07

MONTH TO DATE NEW BUSINESS: 0.00

MONTH TO DATE OPEN ACCOUNTS: 0.00

MONTH TO DATE ADJUSTMENTS: 0.00

MONTH TO DATE RETURNS: 40.28

MONTH TO DATE CASH RECEIPTS: 25.00

NEW PRINCIPAL BALANCE: 46,801.79