



Spring Hill Utilities – Ways to Pay – Choose the Option That’s Best for You!

Mobile App

View your account information with our My Civic Utilities mobile app!

Download the app from the App Store or Google Play to your smartphone, iPad, or tablet. View your bills, make payments, set up recurring payments, and more. Fast, secure access to your account 24 hours a day, 7 days a week!



(\$1.50 processing fee)

Online Payment

Access and set up online payments through the City's website (www.springhilltn.org). Set up recurring monthly payments so you don't have to remember to pay every month, or make one-time payments, if you prefer.

(\$1.50 processing fee)



Website QR Code



Mobile app QR code

By Phone - Automated Payment System

Our Interactive Voice Response (IVR) system allows customers to call 24/7/365 to make payments and check account balances. Have your account number and payment method handy and call (855) 782-9057.

(2% merchant processing fee)

Text to Pay - Through IVR System

Our Interactive Voice Response (IVR) system also allows customers to set up and use Text to Pay. Call (855)-782-9057.

(2% merchant processing fee)

Bank Draft

Set payments to draft automatically from your checking or savings account. Simply complete the ACH Debit Form found on the City's website (www.springhilltn.org) and send to us with a copy of a void check.

(no charge)

E-Billing

Enroll in electronic billing and receive your bill via email. Pair this with bank draft or other payment options.

Visit www.springhilltn.org for more information, or check with our Utility Billing office at (931) 486-2252 if you need assistance signing up for any of these service options.