Is my drinking water safe?
Yes, our water meets all of EPA’s health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you will see in the chart, we only detected twelve (12) of those contaminants. They were all at safe levels.

Cryptosporidium is a microbial parasite which is found in surface (River Water) water throughout the U.S. Although Cryptosporidium can be removed by filtration, the most commonly used filtration methods cannot guarantee 100 percent removal. Monitoring of our source water indicated the presence of cryptosporidium in 0 out of 24 samples tested. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals are able to overcome the disease within a few weeks. However, immuno-compromised people have more difficulty and are at greater risk of developing severe, life threatening illness. Immuno-compromised individuals are encouraged to consult their doctor regarding appropriate precautions to take to prevent infection.

For more information on Cryptosporidium, contact the Safe Drinking Water Hotline (800-426-4791).

What is the source of my water?
Your water, which is surface water, comes from the Duck River. Our goal is to protect our water from all contaminants. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the water supplies serving this water system. The SWAP Report assesses the susceptibility of public water supplies to potential contamination. Water sources have been rated as reasonably susceptible, moderately susceptible or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. A source water assessment by the Spring Hill Water Department and TDEC has been completed. Your water source has been rated as slightly susceptible to potential contamination.

An explanation of this report can be viewed online at http://www.tn.gov/environment. Search: Source Water Assessment, or you may contact the TDEC at 1-888-891-TDEC to obtain copies of specific assessments.

Why are there contaminants in my water?
Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some dissolved contaminants. Community water systems are required to report of any contaminants; however, bottled water companies are not required to comply with this regulation. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency’s Safe Drinking Water Hotline, (800-426-4791).

How can I get involved?
The Spring Hill Board of Mayor and Aldermen meets on the 3rd Monday of every month at Spring Hill City Hall. Please feel free to come and participate in all meetings.

Is our water system meeting other rules that govern our operations?
The State of Tennessee and Environmental Protection Agency requires us to perform tests and report on our water on a regular basis to insure its safety. We have met all of these requirements. We want you to know that we adhere to all the rules governing drinking water.

Do I Need To Take Special Precautions?
Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk for infections. These people should seek advice about not only their drinking water, but also food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microorganisms are available from the Safe Drinking Water Hotline (800-426-4791).

Other information
All water, including bottled water, contains some level of dissolved contaminants. The presence of these does not necessarily indicate the water poses a health risk. We strive to maintain the treatment standards to prevent this. Spring Hill Water System employees involved in the treatment and distribution of the drinking water work around the clock to provide top quality water to every tap. We ask that all of our customers help us protect our water sources, which are the heart of our community, our way of life and our children’s future.

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that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limits the amounts of certain contaminants in water provided by public water systems. FDA can also come from gas stations, urban stormwater runoff, and septic systems. Radioactive Contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. In order to ensure Contaminants, such as viruses and bacteria, which may come from sewage treatments plants, septic systems, agricultural livestock operations, and wildlife. Inorganic Contaminants, such as salts and metals, which can be occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water: Microbial The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, and wells. As water travels over the surface of the land and through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water: Microbial Contaminants of drinking water include pathogenic organisms, and other substances that may cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Spring Hill is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at https://www.epa.gov/lead/protect-your-family-exposures-lead.

Leaded: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Spring Hill is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at https://www.epa.gov/lead/protect-your-family-exposures-lead.

Revised Total Coliform Rule (TCR) No 0 0 320 Regular Distribution Samples 2019 __ 0 __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ 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