

Welcome to the City of Spring Hill

Water, Sewer and Garbage New Customer Forms

There is a \$50.00 non-refundable connection fee to sign up for a new water, garbage and sewer account.

This fee can be paid either by mailing in a \$50.00 check to:

The City of Spring Hill

P. O. Box 789

Spring Hill, TN 37174 Attn: Lesa

You can pay with MC or Visa (page 7 below)

Or by calling 931-486-2252 ext. 207

The required forms needed back are the completed application (page 3) and the cross-connection form (page 4) which is required by the State.

Your monthly bill may be paid online at www.springhilltn.org or by completing the bank draft form (page 5 & 6)

Please call me at 931-486-2252 ext. 207 or email me at lesa@springhilltn.org with any questions you may have.

Please fax or email the application to 931-486-1617.

Thanks.

Below is a list of water and sewer rates as established in Ordinance 96-1 of the City of Spring Hill, Tennessee.
A copy may be obtained from City Hall for a small fee.

WATER RATES

| <u>Gallons per month</u> | <u>Rate</u> |
|--------------------------|---------------------|
| First 2,000 | \$6.75 (minimum) |
| Next 3,000 | \$2.53 per thousand |
| Next 5,000 | \$2.17 per thousand |
| Next 10,000 | \$1.97 per thousand |
| Over 20,000 | \$1.76 per thousand |

SEWER RATES

| <u>Gallons per month</u> | <u>Rate</u> |
|--------------------------|---------------------|
| First 2,000 | \$6.75 (minimum) |
| Next 3,000 | \$2.53 per thousand |
| Next 5,000 | \$2.17 per thousand |
| Next 10,000 | \$1.97 per thousand |
| Over 20,000 | \$1.76 per thousand |

**SPRING HILL WATER SYSTEM
SPRING HILL, TENNESSEE
APPLICATION & AGREEMENT FOR WATER SERVICE**

I/we hereby make application to the Spring Hill Water System of Spring Hill, TN (Hereinafter System) for water service.

I/we agree to pay for all water as measured by the System's meter and billed according to prevailing rates established for such class of service.

I/we agree to permit authorized agents of the System free access to the premises of the applicant for the purpose of inspecting, reading, repairing or removing meters or other property belonging to the System.

It is understood that all service is subject to the Standard Rules and Regulations of the System as from time to time may be amended for such class of service, a copy of which is open for inspection at the System's office.

WATER

On the reverse side is our rate schedule for water and sewer services. Water meters are read around the 20th of each month. We send the bills out by the 1st of each month, and you should receive your bill no later than the 5th of each month (we bill for previous month's usage). *By signing this agreement, you agree that you are responsible for paying your bill each month whether or not you receive it.* Bills incur penalty on the 15th of each month and a final notice is mailed. *Any account still unpaid by the 25th of that month will be disconnected. If service is disconnected, a \$25.00 service charge will have to be paid prior to reconnection.*

SEWER

The sewer charge is based on your water consumption. The sewer rate is higher than the water rate, as shown on the schedule on the other side of this card. A one-time sewer credit will be given for a pool fill-up if you contact us immediately following and let us know the number of gallons of water used and the date it was filled.

GARBAGE PICKUP

Garbage service is contracted through Waste Management. Your garbage will be picked up weekly on _____ . Since this is curbside service, your garbage should be placed at the street. The fee is \$10.25 per month and will appear on your monthly water bill. If your garbage is missed, please notify Waste Management as soon as possible at 931-270-9914. The sanitation workers only pick up garbage that is bagged or in trash containers; they will not pick up barrels or brush. They are restricted from picking up medical waste, chemical waste, paint cans, dead animals, furniture or appliances. A maximum of 10 containers per residence is picked up. Trash containers may be leased from Waste Management, just give them a call at the above number.

By signing this card, you acknowledge that you understand and agree to all the terms and conditions listed above.

Charges are subject to increase or decrease periodically without notice.

Cross-Connection Application Survey

Customer Name _____

Street Address _____

| Residential | YES | NO | COMMENTS |
|----------------------------|------------|-----------|-----------------|
| SWIMMING POOL | | | |
| JACUZZI | | | |
| HOT TUB | | | |
| LAWN SPRINKLER SYSTEM | | | |
| LAWN POND / WATER FEATURES | | | |

CITY OF SPRING HILL

Dear Customer,

To have your water bill directly deposited from a checking account, please fill out the following form and attach a voided check from your account.

You must have this completed form turned in to our office by the 10th of the month in order for the next bill due to be drafted from your account.

You will continue to receive a statement (card) for service. Your bill will read **“PAID BY BANK DRAFT”** when your request for direct deposit is in effect. If the bill does not have this noted on it, then you must manually pay the bill.

Funds will be withdrawn from your account between the 15th and 17th of the month.

If you have any further questions, please call 931-486-2252 ext. 207

Thank You,

City of Spring Hill

Water Department

CITY OF SPRING HILL

AUTHORIZATION AGREEMENT

FOR DIRECT DEPOSIT BILLING

I/we hereby authorize The City of Spring Hill, hereinafter called COMPANY, to initiate debit entries to my/our checking account indicated below at the depository named below, hereinafter called DEPOSITORY, to debit the same to such account.

COMPANY: Spring Hill Water Works **FED ID #:** 62-0692693

BANK NAME: _____

Account #: _____ **Routing #:** _____

This authorization is to remain in full force and effect until COMPANY has received a written notification from me/us of its termination in such and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it.

Name(s): _____
(Please Print)

Phone #: _____

Address: _____

Signature: _____ **Date:** _____

Signature: _____ **Date:** _____

IF YOU CHANGE BANKS AND/OR ACCOUNT NUMBERS, PLEASE NOTIFY SPRING HILL WATERWORKS IMMEDIATELY.

NOTE: All written debit authorizations must provide that the receiver may revoke the authorization only by notifying the originator in the manner specified in the authorization.



Spring Hill Waterworks

TO PAY CONNECT FEE BY CREDIT /DEBIT CARD:

(MasterCard and Visa): This is the information we need:

Name:

Credit card #:

Expiration date:

CVC code (last 3 numbers on the back of the card):

Address where you receive credit card bill:

Thank you,

Lesa Monhollen—lesa@springhilltn.org

Spring Hill Waterworks Billing Dept.

931-486-2252 ext. 207

931-486-1617--fax